

Improvement support for practices and PCNs



to manage workload and improve access, delivered by the Time for Care team

Support

Our team of general practice staff and improvement experts can help **YOU and YOUR PRACTICE** to manage competing pressures e.g. winter planning, COVID-19 vaccine planning, recent DES as well as all of the usual day-to-day work. We'll help **YOU** get through the day and build resilience, whilst also optimising key **PRACTICE** processes like total triage, active signposting and managing the appointment book.



Delivery

Support will be tailored to your local needs and could range from improvement coaching to action-focused workshops. All sessions will be facilitated in virtual settings by our Primary Care Improvement Faculty and experienced delivery partners, comprising clinicians and managers from general practice, including working GPs, PCN leaders and improvement experts.



"In this time of rapid transformation in general practice I am so grateful to the Time for Care team for giving me the quality improvement skills I am using every day. Both for systems and processes, but also in managing my team."

Farzana Hussain Clinical Director for Newham Central One PCN and GP trainer, appraiser and coach, GP of the year at the 2019 General Practice Awards

"This is a great programme that can help you drive forward change."

Stewart Hale GP, Brownlow Health

COVID-19 has seen the most rapid changes to GP services for at least a generation. Demand in primary care is rapidly rising again and our new ways of working are under increasing pressure.

This new Access Improvement Programme focuses on supporting practices and Primary Care Networks (PCNs) to manage delivering care in a different way, to ensure people get what they need through continued, iterative improvement of these new delivery models.



Funding

The programme is fully funded and available now to general practice teams and PCNs to access at no charge.

Backfill funding is also available.



Benefits

- Better availability and improve access to GP appointments.
- Improve care to benefit patients and release time for staff.
- Developing skills and confidence to innovate.
- Embedding and sustaining positive changes already made.
- Improve patient experience.
- Effectively managing patients' unmet needs.



About us

Our team has been working with general practice for many years, helping practices, PCNs and federations implement changes, using tried and tested approaches.

Over the last four years we have worked with over half the country's practices on practical projects, helping set-up new processes and models and improving existing ones.



"Our online consultations have increased by 100%. If we had not done the work we did through Time for Care we wouldn't have been able to adapt so quickly in meeting patient needs when COVID-19 hit."

Paviniya Vemaleswaran Administrator, Hazeldene Medical Centre

"This process has given me more clarity and better understanding of what we are trying to do. Because our understanding is better it will help us explain it better to our teams."

Hassan Majeed Clinical Pharmacist, Picton Primary Care Network

